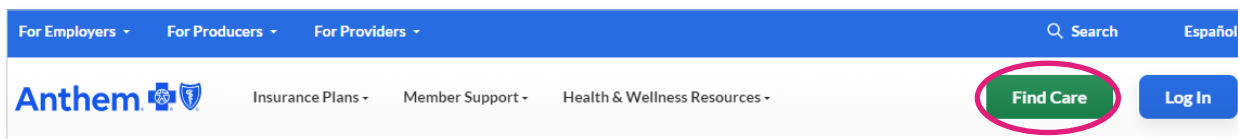


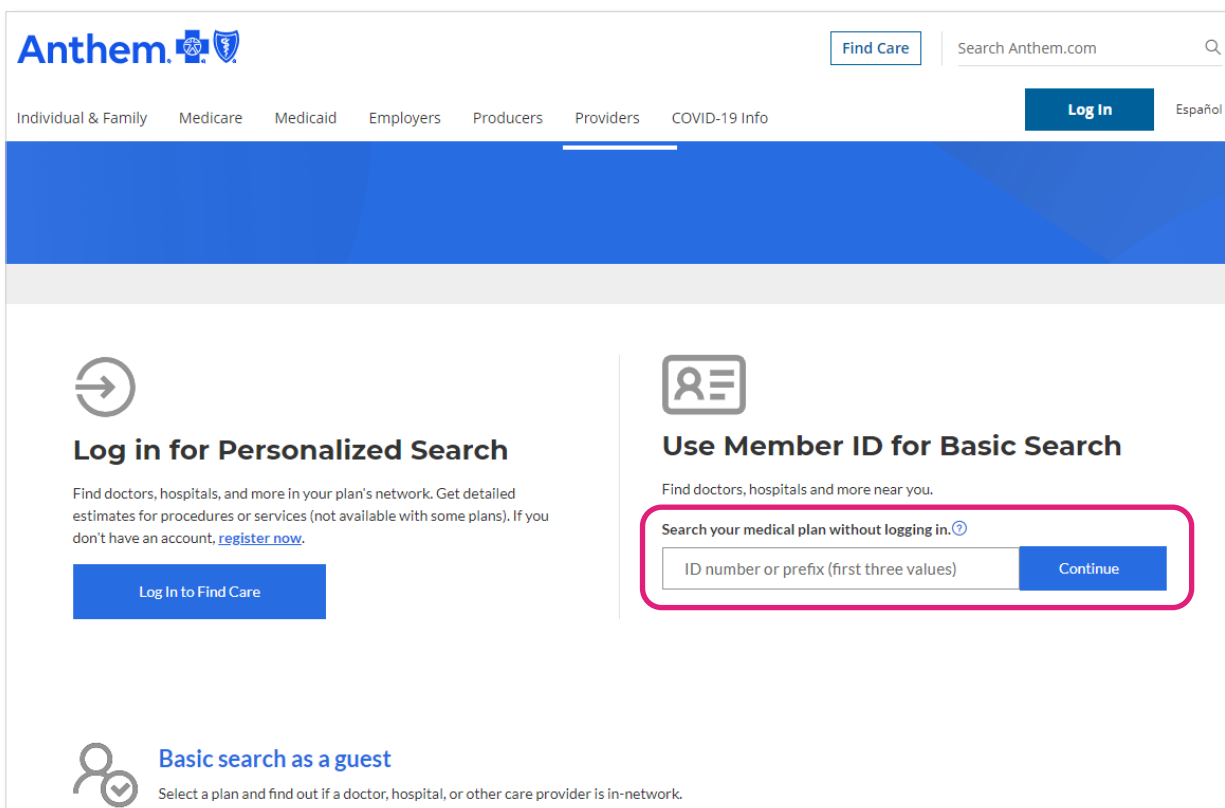
Anthem: How to Find a **Medical** Provider



1. Go to www.anthem.com.
2. Click **Find Care** button.



3. Enter 3-digit prefix number from your ID card into in the box under **Member ID for Basic Search**.



4. Once the next page is loaded, click on **Update Location button**.

The screenshot shows the Anthem website header with the logo, navigation links (Individual & Family, Medicare, Medicaid, Employers, Producers, Providers, COVID-19 Info), a 'Find Care' button, a search bar, and a 'Log In' button. Below the header, there's a section titled 'Finding Care in ID Number Prefix ABC' with a 'Change Plan' link. A red box highlights the 'Update Location' button, which is a blue button with a location pin icon. To the right of the button is a search bar with the placeholder text 'Search by doctor (name or specialty), hospital, procedure, and more'. Below the search bar is a link to 'Find a testing center near you with our COVID-19 Test Site Finder'.

5. Select any of the options provided in the next screen.

The 'Search Location' dialog box has three radio button options: 'ZIP Code, City or County' (selected), 'Current Location', and 'Other Address'. Below the 'ZIP Code, City or County' option is a text input field with the placeholder text 'City, County, or ZIP'.

6. Click one of the **Search by Care Provider** boxes. The results will appear on a new screen, click the physician's name to obtain additional details.

The 'Search by Care Provider' section has five buttons: 'Primary Care' (with a stethoscope icon), 'Behavioral Health' (with a brain icon), 'Lab (Blood Work)' (with a test tube icon), 'Imaging (MRI or X-ray)' (with a camera icon), and 'Hospital' (with a hospital building icon).

7. View your search results. Click the printer icon to print the results of your search.
8. Click on a provider name to see more details.