

Anthem: How to Find a Medical Provider



1. Go to www.anthem.com.

2. Click **Find Care** button.

3. Enter 3-digit prefix number from your ID card into in the box under **Member ID for Basic Search**.

Log in for Personalized Search

Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#).

[Log In to Find Care](#)

Use Member ID for Basic Search

Find doctors, hospitals and more near you.

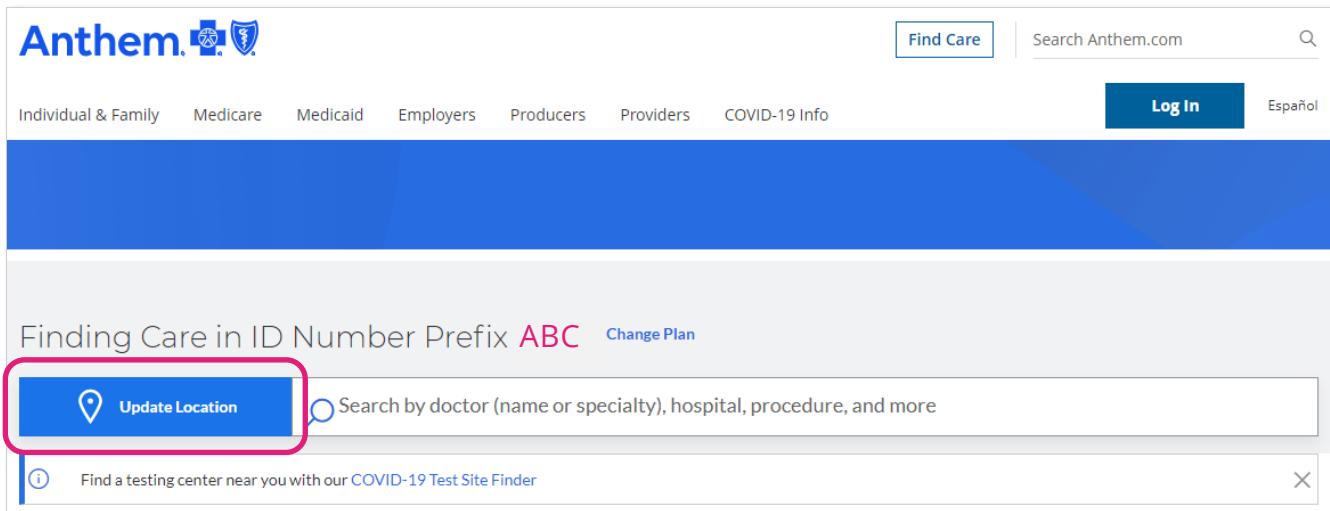
Search your medical plan without logging in. [?](#)

ID number or prefix (first three values) [Continue](#)

Basic search as a guest

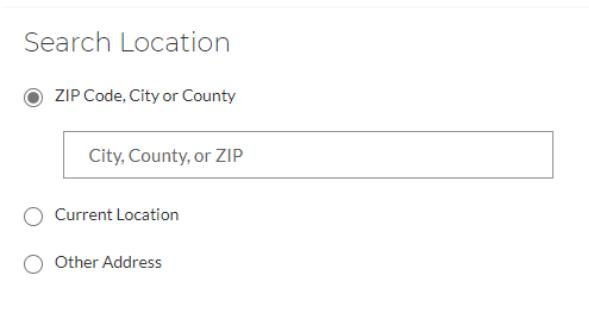
Select a plan and find out if a doctor, hospital, or other care provider is in-network.

4. Once the next page is loaded, click on **Update Location** button.



The screenshot shows the Anthem website homepage. At the top, there is a navigation bar with links for Individual & Family, Medicare, Medicaid, Employers, Producers, Providers, and COVID-19 Info. On the right side of the navigation bar are buttons for 'Find Care', 'Search Anthem.com', 'Log In', and 'Español'. Below the navigation bar is a large blue header section. Underneath the header, the text 'Finding Care in ID Number Prefix ABC' is displayed, followed by a 'Change Plan' link. A search bar is present with the placeholder 'Search by doctor (name or specialty), hospital, procedure, and more'. Below the search bar is a message: 'Find a testing center near you with our COVID-19 Test Site Finder'. The 'Update Location' button, which is located in the search bar area, is highlighted with a red rectangular box.

5. Select any of the options provided in the next screen.



The screenshot shows a 'Search Location' input field. It contains a radio button labeled 'ZIP Code, City or County' which is selected. Below the input field is a text box labeled 'City, County, or ZIP'. There are two other radio buttons: 'Current Location' and 'Other Address', both of which are unselected.

6. Click one of the **Search by Care Provider** boxes. The results will appear on a new screen, click the physician's name to obtain additional details.



The screenshot shows a section titled 'Search by Care Provider' with five categories: Primary Care, Behavioral Health, Lab (Blood Work), Imaging (MRI or X-ray), and Hospital. Each category has an associated icon: a doctor icon for Primary Care, a brain icon for Behavioral Health, a test tube icon for Lab (Blood Work), a MRI icon for Imaging (MRI or X-ray), and a hospital building icon for Hospital.

7. View your search results. Click the printer icon to print the results of your search.

8. Click on a provider name to see more details.